

Where

Aula C3.88,
Canavee

Learning from 'Failure'

About

How can failure stories in construction be turned into success stories?

How might critical incidents give rise to open discussion, and eventually lead to organizational change and development? What if regimes of mutual accountability for improvement would replace systems of counting – and accounting for – failures? What can be learned from the other high-risk industries aviation and medicine? And do we ensure that these learnings aren't lost in translation? What is industry-specific to construction?

While failures are inevitable – and some even good – executives continue to believe that all failure is bad. This is not least the case in high-risk industries where incident data can be top-sensitive and reporting more of a necessarily evil than a chance to learn and develop. In this workshop we invite participants to discuss how the construction industry might learn from 'failures'. Supported by inputs from managers in construction and other high-risk industries – medicine & aviation – with concrete experience of developing incident reporting systems, in this workshop, we aim to capture and harness existing experience and stimulate open discussion. Alongside genuine incident reporting systems, construction could benefit from a more failure-positive culture based on increased mutual trust and accountability through incident data sharing and openness .

Schedule

13:00 – 13:15 | Introduction (Kim Helmersen)

13:15 – 13:45 | Learning from failures – the case of aviation

13:45 – 14:00 | Input on failure culture in construction

14:00 – 15:00 | Interactive part and wrap-up

Team

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